



Information Technology Town Hall Meeting

Tuesday October 14, 2008
Lakireddy Auditorium
UC Merced



Current Outstanding User Issues



Current Outstanding User Issues

- Outlook 2007/Windows Live Mail/ Outlook Express SMTP Auth Issues
- Missing email attachments (Outlook Users)
- Missing and/or garbled email attachments (Webmail)
- Wireless connection sessions interrupted for SSID: UCMerced
- Wireless connection session drops for SSID: UCMGuest
- Protecting UCM wireless users from rogue access points
- People do not know how to connect to printers on \\ucm1200-ps003
- MAC users are unable to connect to printers on \\ucm1200-ps003 that contain a space in shared resource
- MAC users are unable to connect to printers on \\ucm1200-ps003 that contain a symbol in password
- MAC Leopard OS compatibility issues with Onstor
- Cell Phone Billing
- Documentation Review Process (Internal/UCM User Community)
- Drafts disappearing in webmail after being saved

